

# Customer Service Notice

Please see the reverse side regarding the solid waste and recyclable collection service requirements.

We look forward to continuing to provide you with quality solid waste and recyclable collection services.



# Customer Service Notice Bulky Waste/ Yard Waste Collection

#### Action/Collection was not taken today because:

## Yard Waste

☐ Total amount of yard waste material at the curb exceeds 10 cubic yards.

Reduce the amount of material at the curb or incur additional fees for Augusta to provide extra services.

- ☐ Loose material needs to be contained in Kraft bags or personal trash can. Plastic bags are not allowed.
- ☐ Yard waste is mixed with trash; please remove the trash.
- ☐ Items are too heavy. Reduce weight or incur additional fees for Augusta to provide extra services.
- □ Pile(s) is not accessible, blocked, or too far from the road.
- ☐ Pile(s) is not accessible due to overhead power lines.

### **Bulky Waste**

☐ Total amount of bulky waste material at the curb exceeds 10 cubic yards.

Reduce the amount of material at the curb or incur additional fees for Augusta to provide extra services.

- Household garbage should be placed in the cart.
- Loose material needs to be contained in bags or boxes.
- ☐ Items are too heavy. Reduce weight or incur additional fees for Augusta to provide extra services.
- □ Pile(s) is not accessible, blocked, or too far from the road.
- ☐ Pile(s) is not accessible due to overhead power lines.

#### **Prohibited Items**

- ☐ Tires are not collected at the curb. Free tire recycling drop-off events are available. Please check the website or call our office.
- □ Wet paint, motor vehicle fluids, lead-acid batteries, and other hazardous items are not collected at the curb.

If the identified issue(s) are left unresolved, Augusta may collect the materials, additional fees may apply.

Questions, call:



AugustaSolidWaste.com